

	Complaint protocol		No.:	to be filled in by the seller
			date:	to be filled in by the seller

Seller: Buka Jewelry, s.r.o. Ke Stírce 338/51, Prague 8 182 00 Czechia VAT: CZ04909577 www.bukajewelry.com	Buyer: Name: Address: Tel: E-mail:
----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-------------------------------------------------------

Claimed goods				
Code	Name of the item	Color	Size	Quantity

RECEIPT OF PURCHASE AND CLAIM			
Order No.	Type of document (invoice, cash receipt, claim form, delivery note)	Date of purchase	Date of claim

DESCRIPTION OF THE COMPLAINT	

The consumer declares that the defect in the item was not caused by his/her negligence or fault, or that he/she did not make the defect possible. <div>.....</div> Signature of the complainant	<div>.....</div> Signature of the seller
---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------	-------------------------------------------------

Goods sent for repair: to be filled in by the seller	Goods from repair received: ..filled by the seller
Date:	Date:
To:	Signature of the seller
Note:	

How the complaint was handled:			
Repair	Replacement	Refund	Complaint not accepted
Result of the complaint procedure:			
To be filled in by the seller			

Please send this report by email to support@bukajewelry.com or by post to the sellers address